

# Annex 5

## IP Representations

These representations have been received by local residents who live in surrounding roads, namely Aldermans Hill, Forestdale, Grovelands Road, Lakenheath and Lakeside Road.

### IP1 Representation

I write to strongly object to the recent Late Night License application by Toto Lounge and Bar Ltd at 74 Aldermans Hill.

I live in xxxxx and the clientele of Broomfield Cafe at 64 Aldermans Hill is already causing a complete mayhem by cars and vans parking illegally and blocking our driveways as well as parking so close to the junction between Aldermans Hill and Grovelands Road, blocking visibility when turning and causing a great hazard to all residents in the neighbourhood.

Not to mention the masses of people gathering in front of the cafe and blocking the rather narrow pavement passage forcing people to walk on the road. The noise and cigarette buds piles are also not to ignore.

The Lakes estate is a quiet, family orientated neighbourhood and adding another late night establishment on the small stretch of high road in Aldermans Hill will not only create noise nuisance, but will increase the number of cars parking illegally on our road, create issues with drunk people causing trouble to residents as well as prevent residents from the quiet enjoyment of their homes.

I hope the above issues raised are taken seriously when considering above license application.

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### IP2 Representation

I wish to submit my objections to the above license on the basis of the **prevention of crime and disorder, public safety and the prevention of nuisance.**

The applicant has requested very long opening times hours with alcohol to be served for all but 3.5 hours on 6 days and all but 2 hours on a Sunday. There is also a provision for the license to be extended to allow alcohol to be sold for **on and off** the premises every night too.

I have read the existing license and whilst I can see that it requires:

1. a CCTV to be operable at all times,
2. for notices at eye level to be clearly displayed asking customers to respect the needs of local residents, and
3. notices stating that it is a **Drinking Control Area**

I do not consider these will be sufficient for the **prevention of crime and disorder**. The off sale of alcohol is 30 mins Sun-Thu i.e. just before closing which encourages people to stock up before they leave. I certainly don't understand the need to provide for off-sales for 1.5 hours on Fri-Sat given that the intended closing time is 1am. It is not an off license and shouldn't be given the rights to act as one. I would request that the off-sale of alcohol is withdrawn from the license to assist with **prevention of crime and disorder, public safety and the prevention of nuisance**.

The premises are in the middle of a residential area which is also a conservation area. I cannot see any provision for closing the doors and windows to avoid noise pollution to neighbours and residents in their homes or as they go about their business. You will see from the attached picture xxxxx that there are many other flats surrounding the premises. The back of the premises has been substantially extended and has perspex rather than glass windows. The roof is sloping and not made of tile; if the seating area extends into this extension it will cause a **public nuisance** as the noise will affect many neighbours.

Extended hours: allowing these premises to operate past midnight also serving alcohol is a public nuisance and not in line with other similar premises on Aldermans Hill. This late night opening/drinking will create a **public nuisance** and has been seen with Broomfield Coffee Bar which resulted in a curfew on hours. It could also open the floodgates to similar requests for an extension of hours which is not something that fits with it being located in a conservation area.

I would respectfully suggest that someone also takes a look at fire exits as currently the back of the property is adjoined to a very rickety building secured by a makeshift door. This does not look adequate and there appears to be no ongoing work to ensure there is a suitable fire exit from the rear. If the exit is not here but to the right hand side of the photo then the applicant should ensure that all construction materials and debris that clutters the exit is removed; this has been present for some months. I have attached a picture taken from the service road for you to see.





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### **IP3 Representation**

I am writing in relation to the notice of application for premises licence for the property at 74 Aldermans Hill N13 4PP, Toto Lounge & Bar. As a resident of 76 Aldermans Hill, I am extremely concerned and unhappy about this potential license. Since work started on this property, they have repeatedly and relentlessly worked outside of legal hours - late into the evenings, early in the mornings, and including Sundays and bank holidays.

I have been in contact with a member of planning enforcement by the name of Joynul Islam for some months, and when I raised my complaint he told me that he had been investigating them since October 2021, but nothing has changed.

Apparently they have been served numerous warnings and on 3rd March Mr Islam told me they were served with a Section 60 Notice under the provision of the Control of Pollution Act 1974.

These warnings & notices have been completely ignored, and the proprietors clearly have zero regard for the laws, stipulations and also the surrounding area and its tenants. They have already been 'testing' the sound equipment, blasting music as early as 7.30am. I do not expect this to change at all if permission is granted.

With this in mind, I am vehemently opposed to the granting of this license as I strongly believe it would be highly disruptive to the families that live nearby, and I believe this would fall under public nuisance.

The fact of the matter is they have already been a public nuisance, and have shown utter disregard for any rules and regulations.

I have attached some documentation which I sent to Mr. Islam previously. This only goes up to March, however it has continued to be an issue - but I stopped recording incidents after nothing changed and the team stopped responding.

I think that the proprietors of Toto Lounge & Bar have already proven they are not deserving of this license by the disruption they have already caused to the local area. The business is not respectful of the area and I am extremely concerned about how they will continue to conduct themselves if granted this license.

Record of where noise is coming from (address of premises) 74 ALDERMANS HILL N13 4PP

Name of occupier (if known) \_\_\_\_\_

Description of type of noise nuisance CONSTRUCTION WORK Number of pages \_\_\_\_\_

Record kept by name(s) [REDACTED] Address [REDACTED]

Record kept from (start date) 21/10/21 \_\_\_\_\_ to (last record date) 02/03/22 \_\_\_\_\_

I/we certify that the following entries are a true record of events (Signed) [REDACTED]

**It is important that all information should be as accurate as possible as it may form the basis for legal proceedings. You will be required to attend court to give this evidence in person if legal proceedings are taken.**



**Please return this form to:**  
Pollution Control & Planning  
Enforcement,  
PO Box 57, Civic Centre  
Silver Street, Enfield,  
EN1 3XH.

planning.enforcement@enfield.gov.uk

(The first line has been completed as an example for you to follow when recording your own information)

Day and date	Time noise starts	Time noise ends	Source of disturbance and type of noise	Weather conditions	Effect of disturbance (e.g. sleep disturbance, headache, prevention of enjoyment of garden, damage etc.)	Location of Person Recording alleged noise	Sign including date and time
<i>Monday 19/09/2003</i>	<i>12:13 am</i>	<i>1:27 am</i>	<i>Flat above my flat (flat number 34) Radio noise and music</i>	<i>High winds and rain</i>	<i>The noise stopped me from going to sleep and woke up my baby</i>	<i>Main bedroom of my flat</i>	<i>J Bloggs 19/9/2003 01:35am</i>
<u>THURSDAY 21/10/2021</u>	<u>APPROX 07-7.30 AM</u>	<u>18-19:00</u>	<u>74 ALDERMANS HILL. SHOUTING. DRILLING. HAMMERING</u>	<u>DRY</u>	<u>THE NOISE OF WORKERS SHOUTING, YELLING AND CONSTRUCTION WORK WOKE ME UP AND CONTINUED ALL DAY</u>	[REDACTED]	[REDACTED]
<u>SATURDAY 15/01/2022</u>	<u>APPROX 10:00AM</u>	<u>18-19:00</u>	<u>74 ALDERMANS HILL. CUTTING. DRILLING. HAMMERING</u>	<u>WET</u>	<u>NOISE OF DRILLING OR OTHER POWER TOOLS. HAMMERING. SHOUTING ALL THROUGHOUT DAY. I WAS RECORDING A PODCAST AND YOU CAN HEAR IT.</u>	[REDACTED]	[REDACTED]
<u>SUNDAY 16/01/2022</u>	<u>APPROX 08:20AM</u>	<u>AT LEAST 16:00</u>	<u>74 ALDERMANS HILL. CUTTING. DRILLING. HAMMERING</u>	<u>DRY</u>	<u>THE NOISE OF WORKERS SHOUTING, YELLING AND CONSTRUCTION WORK WOKE ME UP AND CONTINUED ALL DAY. I LEFT THE PROPERTY AT AROUND 16:00</u>	[REDACTED]	[REDACTED]

AND THE WORK/NOISE WAS STILL TAKING PLACE.

Day and date	Time noise starts	Time noise ends	Source of disturbance and type of noise	Weather conditions	Effect of disturbance (e.g. sleep disturbance, headache, prevention of enjoyment of garden, damage etc.)	Location of Person Recording alleged noise	Sign including date and time
<u>SATURDAY</u> <u>29/01/2022</u>	<u>14:25PM</u>	<u>APPROX</u> <u>18:00PM</u>	<u>74 ALDERMANS HILL.</u> <u>DELIVERING.MOVING</u> <u>OF MATERIALS.</u> <u>SHOUTING</u>	<u>DRY</u>	<u>SHOUTING WAS ON SITE AND ON THE</u> <u>STREET OUTSIDE THE SITE.</u> <u>VERY LOUD AND DISRUPTIVE.</u>	[REDACTED]	[REDACTED]
<u>SUNDAY</u> <u>30/01/2022</u>	<u>12:50PM</u>	<u>APPROX</u> <u>18:00PM</u>	<u>74 ALDERMANS</u> <u>HILL, CUTTING,</u> <u>DRILLING, OR SANDING</u>	<u>DRY</u>	<u>DRILLING/ELECTRIC SANDING. INCREDIBLY</u> <u>AND VIBRATING THROUGH BUILDING.</u> <u>AFFECTING MY ABILITY TO DO AUDIO</u> <u>RECORDING WORK THAT I NEED TO DO.</u>	<u>AUDIBLE</u> [REDACTED]	[REDACTED]
<u>TUESDAY</u> <u>08/02/2022</u>	<u>16:00pm</u>	<u>APPROX</u> <u>18:00PM</u>	<u>74 ALDERMANS HILL –</u> <u>SHOUTING, AND</u> <u>STARTED A FIRE</u>	<u>DRY</u>	<u>ALTHOUGH I AM AWARE FIRE IS NOT A</u> <u>NOISE ISSUE, I AM NOT HAPPY ABOUT A</u> <u>REFUSE FIRE BEING LIT NEXT TO MY HOME</u>	<u>SHOUTING</u> <u>AUDIBLE</u> [REDACTED]	[REDACTED]
<u>TUESDAY</u> <u>22/02/2022</u>	<u>7:50AM</u>	<u>APPROX</u> <u>18:00PM</u>	<u>74 ALDERMANS</u> <u>HILL, HAMMERING AND</u> <u>BANGING</u>	<u>DRY</u>	<u>HAMMERING, BANGING AND GENERAL</u> <u>NOISE, WOKE US FROM SLEEP</u>	<u>AUDIBLE THROUGH</u> <u>ENTIRE FLAT NEXT</u> <u>DOOR.</u>	<u>C. EDWARDS</u> <u>22/02/2022</u> <u>18:00PM</u>
<u>WEDNESDAY</u> <u>23/02/2022</u>	<u>7:54AM</u>	<u>APPROX</u> <u>18:00PM</u>	<u>74 ALDERMANS</u> <u>HILL, SHOUTING AND</u> <u>BANGING</u>	<u>DRY</u>	<u>HAMMERING, SHOUTING, BANGING AND</u> <u>GENERAL NOISE, WOKE US FROM SLEEP</u>	<u>AUDIBLE THROUGH</u> <u>ENTIRE FLAT</u> [REDACTED]	[REDACTED]
<u>SATURDAY</u> <u>26/02/2022</u>	<u>7:52AM</u>	<u>APPROX</u> <u>16:00PM</u>	<u>74 ALDERMANS HILL</u> <u>DRILLING AND</u> <u>BANGING</u>	<u>DRY</u>	<u>DRILLING, SHOUTING, BANGING AND</u> <u>GENERAL NOISE, WOKE US FROM SLEEP</u>	<u>AUDIBLE THROUGH</u> <u>ENTIRE FLAT</u> [REDACTED]	[REDACTED]
<u>SUNDAY</u> <u>27/02/2022</u>	<u>APPROX</u> <u>10:00AM</u>	<u>APPROX</u> <u>15:00PM</u>	<u>74 ALDERMANS HILL</u> <u>ELECTRIC SAWING</u>	<u>DRY</u>	<u>ELECTRIC SAWING/CIRCULAR SAW AND</u> <u>GENERAL NOISE</u>	<u>AUDIBLE THROUGH</u> <u>ENTIRE FLAT</u> [REDACTED]	[REDACTED]

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### **IP4 Representation**

I'm a writing to you to express my objection to the application for a license at 74 Aldermans hill N134PP.

I'm extremely concerned with the situation as a whole in the borough of Enfield. There seems to be a unprecedented amount of these "coffee shops" opening up in the area that are already flouting the licensing laws and operating as bars and serving alcohol.

As a young women with young children, it is extremely intimidating to walk down Ashfield parade, outside the green on Cannon hill and down Aldermans hill and another bar will create more intimidation and nuisance.

Walking to my local shops or park should be a pleasure, not something I dread for fear of being leered at by groups of men.

I implore Enfield council to act not just to refuse this licence application but to look at what is going on in our community as a whole.

I have attached some google images that you can also find for yourselves to give you an idea of what is going on.



## IP5 Representation

I would like to raise an objection to the licence application at Toto lounge 74 alderman's hill.

I feel it is not in the best interest of the the local community to have a bar situated in such a residential area.

There are number of reason for my concern.

1.The premise is an residential area opposite a park enjoyed by many family's and children who maybe negatively impacted by the addition of a bar.

2.The pavement is already narrow and there will obviously be overspill on the pavement from patrons which will cause nuisance and maybe intimidation for people trying to simple make there way home or enjoy a walk with there family's.

3.A bar creates a certain type of ambience and will likely cause noise complaints from surrounding neighbours.

4.The area may need extra policing to deal with drunk as disorderly patrons.

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### **IP6 Representation**

We are emailing regarding the application for the grant of a Premises Licence for the Toto Lounge & Bar, at 74 Aldermans Hill, Palmers Green, N13 4PP.

We xxxxx.

We would like to raise some concerns about the proposal to grant the licence, specifically under the Licensing Objective targeting the prevention of public nuisance.

As employees of organisations that have instigated a 100% working from home policy due to Covid we are in our flat for the majority of our time.

We cannot help but feel dismayed that after more than one year of building work going on next door, we may now face further noise disruption from having a potentially busy business with late night alcohol sales fuelling noise pollution, drunken behaviour or even vandalism outside our front door.

Such a situation would also likely have a negative impact on the value of our property.

We would ask that if a Premises Licence must be granted for this business, the hours are limited with respect to the fact that there are domestic properties above and around the location. The people who live in them wish to relax and to sleep during times when a bar would typically be serving alcohol and generating associated issues such as noise pollution from music and footfall as a result.

Many thanks for your time and consideration,

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### **IP7 Representation**

I am sending this email to very very strongly object to this being granted.

My flats are rented out to lovely tenants who at present enjoy the area very much.

If this license is granted there will be

1. Continual music noise 7 days a week until the early hours of the morning. My tenants will have to have to keep their windows closed in the summer months to help dull the noise
2. Create drug related problems.
- 3 Encourage anti-social behaviour.
- 4 It will also encourage more criminal activity in the area.
- 5 It will make the area unsafe for the general public.
- 6 It will make my flats very difficult to rent therefore putting undue pressure on my business.

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### **IP8 Representation**

As a local resident I feel strongly the council should not enable and encourage late night sales of alcohol consumed on the premises and refreshments on and off the premises for the following contraventions of licensing objectives:

- Contrary to the licensing objective of the prevention of public nuisance and the protection of children from harm, late night alcohol and refreshments on and off premises risks enabling excessive drinking, noise and smoking to impact local residents. Given the intent to also sell shisha smoking, this risks second hand smoke as a public nuisance and risk to health for neighbours and those walking past the premises including children.
- Contrary to the licensing objective of prevention of crime and disorder, a late night drinking, shisha and eating establishment risks encouraging and enabling noise, drunk and disorderly behaviour in what is a quiet family area.
- Contrary to the objective of public safety, late night opening encourages and enables late night shisha smoking impacting health of neighbours and passers by
- Contrary to the licensing objective of prevention of crime and disorder, it also offers those who may wish to conduct illegal business another late night venue in the area from which to do so

For these reasons, please do not approve this application for late night drinking and refreshments.

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### **IP9 Representation**

I wish to make a representation relating to the application for a premises licence for Toto Lounge & Bar Limited. I strongly object to this application for the following reasons:

## Prevention of public nuisance and crime and disorder

- The hours requested in this application are excessive for the area which is predominantly residential.
- Late night drinking, eating and smoking outside both the front and rear of the property will cause sufficient noise pollution for neighbouring properties (flats above the commercial premise and nearby houses on Grovelands Road).
- We have a similar premise at no. 64 Aldermans Hill. Since the opening of this cafe bar, we have experienced a persistent problem with litter and flytipping (cans and bottles of alcohol thrown on pavements and in residential gardens), customers fighting on the street and drunk driving accidents. A new late night drinking hotspot will only exacerbate this existing problem.
- The service road behind the bar is a crime hotspot for drug dealing. Late night drinking and potential loitering will only exacerbate this existing problem.

There is no reference to music in the application. I strongly request it be made a condition that doors and windows must be closed when music is playing.

Following the recent refurbishment of the unit, a rear extension/canopy (photo attached) has been erected without formal planning permission, presumably to accommodate outdoor smoking and the consumption of alcohol and food off premise. Can this be investigated by the planning enforcement team asap?



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### **IP10 Representation**

I am writing to object to the license on the grounds of possible public nuisance from this venue and feeling unsafe as a woman walking home as these lounges tend to be frequented by large groups of men.

The application is for late night drinking on every night of the week. We already have a Shisha bar at the bottom of green lanes so feel no need for a second in such close proximity.

The roads surrounding this part of Aldermans hill are a conservation area and this is not in keeping with the area and the type of clientele it is likely to attract.

I live on one of the roads off Aldermans hill and am already disturbed when one off events finish at starfish or 90 on the green. They however are earlier in the evening and not every evening. So find it acceptable.

Clientele often do not live in these roads and have no regard for residents when leaving especially if the venue is solely for drinking.

We have already had one establishment on Aldermans Hill with a revoked licence for reasons such as safety and public nuisance. It took many complaints and several years for this action to take place in my understanding.

On leaving local venues clientele are often loud and drunk and hang around in groups before driving off. Residents who sleep at the front of our houses will be disturbed.

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### **IP11 Representation**

I am writing to raise an objection against the application for a late/alcohol licence from the property located at 74 Aldermans Hill "Toto Lounge & Bar Limited"

I am extremely concerned about this as there have been multiple noise disruptions since work started on this property - I have been in constant contact with Enfield council in regards to the anti-social noise levels over the past year.

An outdoor area has been constructed to the rear of the property where my bedroom overlooks, if the license is granted it will make it near enough impossible for us to sleep at a reasonable time. Multiple speakers have been placed around the outside area which we have already experienced loud music being played from at anti-social hours - I have recorded voice notes if needed.

This is a residential area where families with young children live and working people - there has been no regard for the residents since this property was bought. Constant noise from building work, music and shouting have been reported to Enfield council

multiple times. I work from home and this year has been near enough impossible to work with the amount of noise.

The outside of the establishment is already littered with cigarette butts and litter - I believe this will only get worse once the bar has opened.

If a late licence is issued it will make it unbearable to live in this property and the surrounding properties.

I have also noticed this license application has not been recorded on Enfield council's website. If the only way people are being made aware of the application is one small notice at the front of the building, I imagine not a lot of residents are aware of this.

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